

CLIENT

A financial holding company with 1295 branches in India and operating in 36 countries worldwide.

REQUIREMENT

The client required a robust internet solution for 160 branches in India. They also desired redundancy, automatic failover and static IP for security compliance.

CHALLENGE

The client faced installation, delivery, maintenance and troubleshooting challenges across all the sites.

- Trouble with two ADSL/broadband Internets for accessing critical apps.
- Lack of auto-failover in Customer Premises Equipment (CPE).
- Unavailability of secondary links in some remote sites.
- Utilisation of 4G dongles in sites with primary links.
- No provision of public/static IP for each Internet link for security compliance.

SOLUTION

Viva delivered an innovative connectivity solution customised to meet their requirements, presenting Viva Fusion as a Software-defined Internet Leased Line.

- Viva Fusion provides a redundant two-last-mile broadband link with path diversity.
- Proprietary software ensures dual links aggregate a symmetric network on a 1:1 ratio with static IP.
- Automatic failover between links guarantees maximum uptime.
- SD-ILL modem includes a 4G SIM slot for a built-in secondary link.
- Viva Fusion offers a wireless solution using cellular aggregation for remote sites.
- Leveraging infrastructure and cables from 300+ franchise partners for fast multi-location delivery.

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