

Customer story

INDUSTRY:

TEXTILE



HIGHLIGHTS

Ruling Textile Operations via Connectivity using Enterprise Managed Broadband

CLIENT

A premier clothing brand in India, renowned for its authentic cotton and silk garments, catering to customers for over four decades.

REQUIREMENT

The client sorted a cost-effective solution to manage their primary and secondary connections efficiently, minimising downtime and enabling network optimisation.

- Additionally, they needed automation to monitor the performance of remote/branch networks from their headquarters.

CHALLENGE

The client relied on an Internet Leased Line (ILL) as the primary connection and Broadband (BB) as the secondary which posted the following challenges:

- This setup required manual switching between links, leading to high expenses, downtime, and security vulnerabilities due to the absence of firewall features.
- Additionally, the client faced visibility challenges regarding the networks of their branch locations.

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SOLUTION

[Enterprise Managed Broadband]

To address this complex network requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- **Connectivity Enhancement:** Cost-effective high-speed broadband links for both primary and secondary connections to all branch locations.
- **SD-WAN Router:** SD-WAN routers, featuring 2 WAN ports and an integrated SIM, facilitated active/active load balancing for network optimisation and automated failover mechanisms.
- **Downtime Reduction and Performance Optimisation:** Minimised downtime and enhanced network performance, ensuring robust connectivity and reliability for the branch networks.
- **Network Visibility and Analytics Integration:** SD-WAN provided comprehensive network visibility through centralised management and real-time analytics using Cloud Orchestrator.