

Customer story

INDUSTRY:

LOGISTICS



HIGHLIGHTS

Consistent Internet connectivity with centralised monitoring of Logistics for better control using Internet Leased Line

CLIENT

A renowned logistics and transportation company with an extensive network of branches across India, providing end-to-end supply chain and delivery solutions.

REQUIREMENT

The client expressed specific requirements to enhance their network infrastructure and operations, including:

- The Implementation of ILL connectivity for 5 of its branches initially
- Deployment of fibre last-mile connectivity across multiple locations
- Establishment of a centralised control and monitoring system.

CHALLENGE

The company faced significant challenges that hampered its operations such as:

- Inconsistent connectivity
- Disorganised telecom infrastructure
- Vendor Dependency and Downtime
- Absence of a centralised monitoring system

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SOLUTION

[Managed Internet Leased Lines]

To address this complex requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- **Internet Leased Line and Branch to Branch Connectivity:** The implementation of Viva's exhilarating solution resulted in notable improvements for the client
- **Improved Connectivity:** Reliable and uninterrupted Internet Leased Line connectivity across branches, ensuring smooth operations.
- **Enhanced Efficiency:** Fiber last-mile connectivity and centralised control improve network efficiency, reducing downtime and disruptions.
- **Centralised Monitoring:** Headquarters-based central monitoring enables better control and informed decision-making.
- **Scalability and Expansion:** Initial implementation in 5 major locations with plans to extend coverage to all 80 branches, ensuring consistent and efficient connectivity network-wide.