

Customer story

INDUSTRY:

MANUFACTURING



HIGHLIGHTS

Downtime reduction and network infrastructure management and manufacturing using Viva's Internet Leased Line

CLIENT

A manufacturing company in India, operating across various regions, specialising in the production of industrial machinery.

REQUIREMENT

The company was experiencing network connectivity issues across its manufacturing plants, which led to a loss in productivity and increased downtime.

- They were looking for a reliable solution to enhance their network infrastructure and connectivity across all plants, thus improving their operational efficiency and reducing downtime.

CHALLENGE

The manufacturing company faced challenges in its network infrastructure, leading to network connectivity issues, reduced productivity, and increased downtime.

The challenges they faced were:

- Poor network connectivity across plants
- Limited bandwidth availability
- Network security concerns
- Lack of centralised network management.

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SOLUTION

[Managed Internet Leased Lines]

To address this complex requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- Viva provided an Internet Leased Line solution that resolved the manufacturing company's network infrastructure issues.
- It provided unlimited bandwidth, making it easy to transfer large amounts of data, thus improving operational efficiency.
- The solution offered high-speed, secure, and dedicated internet connectivity across all the manufacturing plants.
- Additionally, Viva provided a centralised network management system that allowed the company to monitor and manage its network infrastructure in real time, reducing downtime and increasing productivity.