VIVA DIGITALLY

Customer story

HIGHLIGHTS

Transforming Ed-Tech Connectivity: Viva's Managed SD-WAN Elevates Learning for India's Largest Ed-Tech Company

⊙ CLIENT

One of India's largest Ed-Tech companies powering 1000+ schools delivering international standard education.

⊙ REQUIREMENT

The client sought an upgrade to a more advanced, cloud-based network and server infrastructure to enhance overall performance and operational efficiency.

- They required improved reliability to ensure consistent and uninterrupted service across all locations, including remote sites.

- The client also needed increased scalability and flexibility to support their growing business needs and accommodate future expansion.

⊙ CHALLENGE

The company used reasonably outdated technologies such as an RC Server, Router, and Tab gadgets.

Each school had a physical internet line, either Broadband or Internet Leased Line, for connectivity & storage access.

Some of their teachers & schools were located in remote locations, causing some hurdles.

The client faced some challenges such as;
- Managing the server
- Difficulty accessing the storage
- Frequent downtimes
- Poor connectivity with broadband

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MORE INFO 🛜

💡 SOLUTION 💡

[Managed SD-WAN as a Service]

To address this complex network requirement and challenge, Viva provided an ideal solution for the client. The proposed solution included the following components:

- A fully-managed SD-WAN service was provided, featuring built-in storage, multi-network SD-WAN routers, and Wi-Fi coverage of up to 50 meters for seamless connectivity.

- The solution also included additional SIM card slots for redundancy, ensuring continuous service and enhanced network reliability across all locations.

Additional features included:
- Failover with redundancy
- Load Balancing
- Centralised Monitoring of Network & user activity
- Plug and play, Aggregation of LTE + Wired Robust Security
- Content Filtering
- Inbuilt firewall