

Customer story

INDUSTRY:

FINANCE



HIGHLIGHTS

Last-mile connectivity for multiple financial locations using SD-WAN

CLIENT

A distinguished financial services organisation headquartered in Mumbai, boasting an extensive network of over 160 locations across India, providing comprehensive solutions to its diverse clientele.

REQUIREMENT

The company required a robust connectivity solution to unify its 23 locations, ensuring consistent and uninterrupted network performance.

- They sought to enhance network reliability and operational efficiency by upgrading to a modern and scalable infrastructure.

CHALLENGE

Dealing with wireline connections from multiple vendors made it difficult for the company, and thus it paved the way for issues like:

- Frequent link-down impacting daily operations.
- Lack of auto-failover methods for seamless network connectivity.
- Absence of monitoring and control capabilities at the headquarters.
- Inefficient use of a single billing system.

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SOLUTION

[Multibranch Connectivity]

To address this complex requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- VIVA provided Branch Connectivity solutions along with Managed SD-WAN as a service.
- Fibre connectivity accessibility was made available for its 23 locations, ensuring feasibility.
- Primary and secondary wireline links were provided with different last miles for enhanced redundancy.
- Implemented the auto-failover feature to ensure uninterrupted connectivity.
- Enabled the monitoring of link status on a location-wise basis.
- Introduced Wi-Fi-enabled devices to enhance flexibility and convenience.