

# Customer story

INDUSTRY:

AGRO FARM



## HIGHLIGHTS

Stable Internet Connectivity for this Agro Farm using Mobile Aggregated broadband via SMOAD 4G Edge Router

## CLIENT

An international agricultural enterprise headquartered in Thailand, with a state-of-the-art agro-farm manufacturing unit located in Chennai, India, supporting its regional operations.

## REQUIREMENT

The company has two different locations, one far from the seashore and another close to the seashore, and it is specifically for shrimp manufacturing.

- Their manufacturing unit consists of a processing unit and a hatchery unit where production occurs.
- They require stable connectivity to manage Hardware and Software located in the Manufacturing unit.

## CHALLENGE

The client has deployed CCTV cameras and Enterprise Resource Management Software to record farm manufacturing activities.

The challenges at the Seashore plant included unreliable internet connectivity. Despite consulting local broadband and internet service providers, they were unable to deliver a stable connection.

The company faced the challenge of securing a reliable and stable internet connection to ensure smooth and efficient plant operations.

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## SOLUTION

[ Remote Connectivity ]

To address this complex network requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- **Mobile Aggregated Broadband:** Viva provided an Internet solution via SMOAD Multifunctional 4G-Edge router device, providing up to 10Mbps bandwidth. The following features/solutions have been delivered to the customer:
  - SD-WAN Edge Router.
  - Internet using three LTE SIM Cards.
  - Load Balancing & Content Filtering.
  - Failover & Redundancy.
  - SLA Driven & 24/7 Support.
  - 48-hr quick set-up.
  - Plug & Play.