

Customer story

INDUSTRY:

HEALTHCARE



HIGHLIGHTS

Remote Locations connectivity using Mobile Aggregated broadband for the right Healthcare

CLIENT

Headquartered in Chennai, India's largest integrated diagnostic service provider with over 600+ locations across the country.

REQUIREMENT

The client required a solution to send patient data, scan reports, doctor's reports, and prescriptions from all their 600+ locations.

- The data file sizes needed a minimum of 5 to 15 Mbps for each branch location.
- The client also needed a highly secure and reliable network infrastructure to ensure the confidentiality and integrity of sensitive patient information while transmitting data across all 600+ locations.

CHALLENGE

While the client was using wireline and wireless as a redundancy method

They faced connectivity issues in remote locations where no primary wireline or wireless connectivity was available.

The radio frequency last mile method was also proving to be a big problem.

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SOLUTION

[Remote Connectivity]

To address this complex requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- Mobile Aggregated Broadband: Viva provided 4G SIM broadband, in combination with 2 WAN and 2 SIM ports, which was used as a solution for the client.
- Mobile SIM Broadband with Viva's SD-WAN solution provided connectivity in remote locations.
- A centralised Gateway Monitoring facility in Headquarters allowed for an easy link up/down status monitoring, quick issue identification.
- Read access was enabled for the hub-and-spoke centralised monitoring system, providing easy access to data.