VIVA DIGITALLY

Customer story

1800 572 1055

INDUSTRY:

FINANCE

HIGHLIGHTS

Golden Networking & Connectivity Solutions: WAN for Road Warriors for Financial Functions

CLIENT

A prominent Indian financial corporation, the largest NBFC in the country specialising in gold loans offering a range of financial services such as loans, insurance, and money transfer.

REQUIREMENT

The client required a secure network access solution for their business applications, specifically aimed at field and roaming users.

- These users needed to securely access and update customer collection details using mobile or tablet endpoints.
- Additionally, the client sought capabilities to monitor the performance of network access in real-time, ensuring reliability and security across their operations.

CHALLENGE

The client faced a challenge where their field collection team accessed business applications via mobile or tablet endpoints using cellular internet, which lacked adequate security measures to safely update customer collection details and statuses.

This posed risks of unauthorised access and potential data breaches, highlighting the need for a more secure network solution.

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SOLUTION

[WAN for Road Warriors]

To address this complex requirement and challenge, Viva provided an ideal solution for the client. The proposed solution included the following components:

- **SMOAD Soft Edge :** Implementation of SMOAD Soft Edge, also known as Secure Access Service Edge (SASE), on mobile phones, laptops, and tablets used by field users.
- **Enhanced Security:** Utilisation of Software Access Service Edge (SASE) to establish advanced security tunnels for accessing critical applications, ensuring data remains secure even over cellular internet connections.
- **SMOAD Orchestrator:** Deployment of SMOAD Orchestrator for central management, providing real-time visibility and control over network traffic.
- **Improved Network Resilience:** Integration of SMOAD's advanced failover mechanisms to ensure continuous connectivity for field users, automatically switching between available networks to maintain seamless access to critical applications and resources.