

Customer story

HIGHLIGHTS

Advanced Internet and IT network setup using Mobile Aggregated broadband by Viva for centralised monitoring



CLIENT

A software testing company based out of Chennai specialising in Quality Assurance services for ISVs, Enterprises and Startups globally.

REQUIREMENT

The company required an efficient solution to optimise the utilisation of their two broadband connections, which supported business operations, CCTV, and IoT devices at the corporate location.

- They sought to address the underutilisation of one broadband line while continuing to incur costs for it.

CHALLENGE

Since the company is in the start-up stage and does not wish to deploy a dedicated high-range internet line due to high costs and only few employees.

Instead, they preferred a managed networking solution to overcome difficulties such as poor connectivity, additional broadband cost, Wi-Fi coverage, no redundancy, and their overall office network management.

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SOLUTION

[Enterprise Managed Broadband]

To address this complex requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- **Managed Internet and Network Setup:** Viva provided a comprehensive solution to streamline and enhance the client's network infrastructure to support their growing business needs.
- **Aggregated Broadband with LTE Redundancy:** Implemented an advanced broadband solution that ensured seamless connectivity with failover support through an LTE network.

Additional features included:

- Auto Failover,
- Load balancing,
- Aggregation of LTE + Wired,
- Managed centralized monitoring dashboard,
- Wi-Fi coverage up to 50 meters,
- 24/7 LTE Data and device support.