

Customer story

INDUSTRY:

POULTRY



HIGHLIGHTS

Secondary Connectivity for enhanced network redundancy using Managed SD-WAN

CLIENT

A renowned broiler chicken producer with over three decades of established presence in India, operating across 18 states.

REQUIREMENT

They desired a seamless integration of SD-WAN technology and Last Mile solutions to ensure uninterrupted connectivity for their city offices and remote warehouses across all Tier 1, Tier 2, and Tier 3 locations.

- Additionally, they prioritised having a centralised control and monitoring system from their headquarters to manage their vast network efficiently.

CHALLENGE

The company sought secondary links from three vendors, which presents a complex and challenging task.

Moreover, the absence of a centralised monitoring system further complicates network management, primarily due to the involvement of various vendor providers.

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SOLUTION

[Managed SD-WAN as a Service]

To address this complex requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- **Unified Connectivity:** Our solution offered a seamless blend of SD-WAN and Last Mile solutions, ensuring robust and uninterrupted connectivity, including city offices and remote warehouses.
- **Centralised Control:** The company gains the added advantage of centralised control and monitoring from their headquarters, simplifying network management and troubleshooting processes.
- **Secondary Connectivity:** Customers can now benefit from the reliability of 4G broadband as a secondary link, enhancing network redundancy and minimising downtime.
- **Advanced Technical Functionalities:** Powerful features such as Centralised Automation, Management and Control, Zero Touch Provisioning, Policy Control, and Analytics to empower the client with greater visibility.