

Customer story

INDUSTRY:

SUPPLY



HIGHLIGHTS

Branch office connectivity solutions for Supply Units using Viva's Managed SD-WAN

CLIENT

A construction supplies company based in Chennai offering concrete products to their customers across Tamil Nadu.

REQUIREMENT

The company had an MPLS connection to link its headquarters and branches across Tamil Nadu.

- They sought to enhance inter-branch communication while optimising network expenses without compromising on reliability.
- A scalable and efficient network infrastructure was needed to support their operations and facilitate smooth data exchange between locations.

CHALLENGE

They have around 20 locations across Tamil Nadu, some of which are in remote areas where fiber connectivity was tough to obtain.

Due to the unavailability of Internet connections, they could not link many locations to its headquarters.

[CLICK FOR PRODUCT INFO](#)
[MORE INFO](#)

SOLUTION

[Managed SD-WAN as a Service]

To address this complex network requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- Managed SD-WAN integrated SD-WAN, LTE, and Wi-Fi technologies into a unified, cloud-based solution, delivering seamless and secure networking across enterprise locations, hybrid workers, and cloud environments.
- The service ensured robust connectivity with enterprise-grade security, dedicated support, and tailored Service Level Agreements (SLAs) for WAN appliances and last-mile connectivity.

The features included

- SD-WAN Router
- LTE back up for redundancy
- Centralized Monitoring using orchestrator
- Intelligent Internet Traffic Management
- Reduce operational costs
- Branch Security
- Failover
- 99.9 % SLA and 24/7 support