

Customer story

INDUSTRY:

TEXTILE



HIGHLIGHTS

Achieving load balance and auto failover via Managed SD-WAN improving textile Operations

CLIENT

Top Textile Company based in Tirupur, South India, with around 200 retail stores across the country.

REQUIREMENT

This company was set up 40 years ago in the textile industry and is a star production house of dhotis, shirts, innerwear, knit wear, fabrics, and kids' and women's collections.

- Based in Tirupur, they wanted to expand to various locations in Tamil Nadu, Karnataka, Kerala, Andhra Pradesh, Telangana, Delhi, Mumbai, and Kolkata.

CHALLENGE

The Customer was facing problems with remote connectivity in Tier 1,2 & 3 cities.

- Inadequate local internet.
- 50 stores experience frequent disconnection every day.
- 200 locations with different vendors & billing invoices.
- Different vendors have different connectivity issues.
- There is no basic firewall available from the local BB vendor.
- Internet connectivity is a big challenge.

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SOLUTION

[Managed SD-WAN as a Service]

To address this complex network requirement and challenge, Viva provided an ideal solution for the client.

The proposed solution included the following components:

- Managed SD-WAN is a cloud-based networking solution that integrates SD-WAN, LTE, and Wi-Fi technologies to deliver a seamless and secure connectivity experience.
- The solution connected enterprise sites, remote workers, and cloud workloads while offering robust security, reliable support, and a variety of SLAs for WAN appliances and last-mile connectivity.

Viva provided an ingenious SD-WAN solution aggregating multiple wired and wireless LTE connections to provide :

- Load balancing
- Auto failover
- E2E Managed Services
- One Vendor, One Bill Solution
- 24X7 Support with SLA